

# Payment Gateway Price List - Start



Visa and Mastercard payment cards including Google Pay and Apple Pay	
Payments up to 50,000 CZK per month	free
Payments over 50,000 CZK per month	1 % + 0 CZK

All types of cards (consumer, business, EU and non-EU issued)

Bank transfers	
In Czechia, Slovakia, Poland	1 % + 0 CZK

Meal vouchers and benefit cards	
Edenred, Chèque Déjeuner (Up Czech Republic), Naše stravenka (Lidl), Benefit Plus	1 % + 0 CZK

Buy now, pay later in the Czech Republic	
Buy now, pay later – Twisto, Skip Pay, PlatímPak	1 % + 0 CZK
Pay in three installments – Twisto, Skip Pay, ESSOX	
Installment sale – Cofidis, ESSOX, Home Credit	

Buy now, pay later in the Slovak Republic	
Installment sale – Tatra banka	1 % + 0 EUR

Buy now, pay later in Poland	
Buy now, pay later – Twisto	1 % + 0 PLN
Pay in three installments – Twisto	

Other fees	
Service operation, monthly fee	free
Additional fee for card payments in currencies other than the merchant's domestic currency	0.15 %
Refund (return of funds at the client's request)	5 CZK
Chargeback (forced return of money based on the payer's complaint)	990 CZK
Gateway activation	free
Choice of payout frequency to the Client's bank account - daily, weekly, or monthly	free
Payout of CZK to the Client's bank account held with a bank in CZ	free
Payout of EUR to the Client's bank account held with a bank in the EU	free
Service cancellation	free

Optional services	
Payout of CZK to the Client's bank account held with a bank outside CZ	30 CZK
Payout to the Client's bank account in PLN, HUF, USD, GBP, RON, NOK, SEK	100 CZK
Processing payments from Booking.com, Expedia, Agoda and other accommodation portals	2.5 % + 1 CZK
Processing payments from accommodation portals in Mastercard B2B Travel program	3 % + 1 CZK

For the first six calendar months from the signing of the contract, fees for card payments up to 50,000 CZK per month and monthly fees for the operation of the payment gateway or rental of a payment terminal are free. From the seventh month, the Easy price list will be activated for the client. For the volume of card payments over 50,000 CZK per month and for other payment methods, there is a uniform fee of 1 % + 0 CZK. The Start price list is part of the Czech Republic Pays by Card project, which is an initiative of the Ministry of Industry and Trade of the Czech Republic and the card companies Visa and Mastercard.

Prices are final and inclusive of all fees. The rates in the price list match your billing statement exactly.

